



D.O. No. 15/12/2016-SBM-1

Dated 5th December, 2016

Sub: Swachh Survekshan-2017 – Updated Questionnaire for ‘Service Level Status, Part-1’ and ‘Citizens Feedback, Part-3’, reg.

Dear Sir/Madam,

Please refer to DO No.15/12/2016-SBM-1 dated 17th November attaching questionnaire/indicators for ‘Service Level Status, Part-1’ for Swachh Survekshan, 2017.

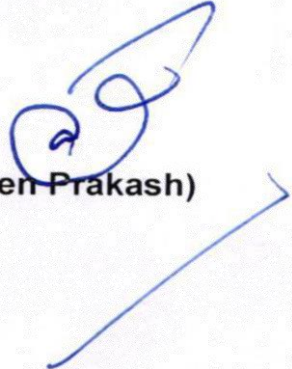
2. To update the cities/ULBs on the nature of documents to be verified by Quality Council of India during Swachh Survekshan-2017, revised ‘Service Level Status’ (Part-1) is attached, with ‘Means of Verification’ for each indicator (Annexure-1).
3. The indicators/questionnaire for ‘Citizens feedback’ (Part-3) are also attached along with Part-1.
4. Indicators for ‘Independent Observation’ (Part-2) are under assessment and would be shared shortly with the cities/ULBs.

5. Kindly go through the same carefully and design your action plan accordingly.

I look forward to your cooperation in making Swachh Survekshan-2017 a success.

With regards,

Yours sincerely,



(Praveen Prakash)

To,
Mission Directors of all States/UTs

Copy to,

1. Municipal Commissioners – 500 cities
2. Secretary General – Quality Council of India
3. Director – Urban Management Centre (UMC)
4. PPS to Secy (UD)
5. Director (SBM-I)
6. CPHEEO
7. Section